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BEFORE THE DIRECTOR OF THE DEPARTMENT OF FINANCE

OF THE STATE OF IDAHO

In re:

HEALTHCARE REVENUE RECOVERY GROUP, LLC Collection Agency License No. CCA-5497,

Licensee.

Docket No. 2019-9-04

CONSENT ORDER

The Idaho Department of Finance (Department) and HEALTHCARE REVENUE RECOVERY GROUP, LLC (the Licensee) agree to the entry of this Consent Order following the filing of the Verified Complaint in this matter. The Licensee voluntarily consents to the entry of this Consent Order, admits and agrees to the facts, legal conclusions, and remedies contained herein, and knowingly waives its right to hearing on this matter. The Director, by signing below, has agreed with the parties to resolve this matter through the Consent Order rather than through a formal administrative action upon hearing.

FACTS, LEGAL CONCLUSIONS, AND REMEDIES

- 1. The Licensee is a limited liability company domiciled in the state of Florida, conducting business from 1643 North Harrison Parkway, Building H, Suite 100, Sunrise, Florida. The Licensee has been registered as a Foreign Limited Liability Company with the Idaho Secretary of State since April 2005.
- 2. The Licensee is licensed by the Idaho Department of Finance (Department) as a collection agency and has been since approximately April 14, 2006, holding License No. CCA-5497 pursuant to the Idaho Collection Agency Act, Idaho Code § 26-2221 *et seq.* (the Act).
- 3. Pursuant to Idaho code § 26-2232, all licensees shall maintain a surety bond in the minimum amount of \$15,000 or higher amount based on the volume of business conducted in Idaho. The Licensee filed its 2019 Collection Agency Licensee Surety Bond Calculation form dated March 8, 2019, which was received by the Department on the same date. The Licensee calculated its bond amount to be \$31,000 based on the Idaho payments it collected during 2018. The Licensee failed to increase its bond amount to \$31,000 and thereby violated Idaho Code § 26-2232.
- 4. The Department issued two notices on March 12 and April 23, 2019, utilizing the Nationwide Multistate Licensing System (NMLS) to inform the Licensee of its need to increase its total bond amount from \$15,000 to \$31,000 effective March 15, 2019.
- 5. On June 12, 2019, the Department issued a Verified Complaint to the Licensee. The Licensee responded by notifying the Department that it had addressed the bond deficiency by increasing its bond amount to \$31,000 consistent with its 2018 Annual Report filing and retroactive to March 15, 2019, as required Idaho Code § 26-2232(3).

insufficient bond amount, it is appropriate that the Licensee pay a penalty of \$1,500, and the Licensee agrees to pay such fine no later than July 9, 2019. In exchange for the Licensee's cure of the bond deficiency and its agreement to pay \$1,500 no later than July 9, 2019, the Department agrees that the entry of this consent order will fully resolve the matters raised in the Verified Complaint and that it may not seek any other relief against the Licensee based on the facts raised therein. DATED this _____ day of _____ HEALTHCARE REVENUE RECOVERY GROUP, LLC David Friedlander President Title STATE OF IDAHO DEPARTMENT OF FINANCE ANTHONY POLIDORI Consumer Finance Bureau Chief IT IS SO ORDERED. STATE OF IDAHO **DEPARTMENT OF FINANCE**

Because the Licensee had a period of approximately two months where it had an

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CERTIFICATE OF SERVICE

| | day of <u>fune</u> , 2019, I caused a true ORDER to be served on the following by the |
|---|---|
| Healthcare Revenue Recovery Group, LLC Attn: David Friedlander 1643 N Harrison Parkway Building H, Ste. 100 Sunrise, FL 33323 | [/-] U.S. Mail, postage prepaid[] Certified mail[] Facsimile:[] Email: david.friedlander@teamhealth.com |
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